

IS&S Major Services Planned Service Windows

Please note that no additional notices will be sent for any scheduled routine maintenance windows; however, if any scheduled work exceeds the window, a follow-up notice will be sent by individual groups responsible for the service. The best option is to check with IS& Helpdesk (isshelpdesk@berea.edu) if you have any questions or concerns.

Below is the schedule of times when regular maintenance *may* be performed during the College operating calendar. Please be aware that *emergency* maintenance *may* be performed outside of these windows or on College holidays, but will generally be announced campus-wide. (*effective 5/24/2017*)

- **Banner:** 1:00 – 3:00 AM, Tuesday – Saturday.
- **BDM:** 1:00 – 3:00 AM, Tuesday – Saturday.
- **Argos:** 1:00 – 3:00 AM, Tuesday – Saturday.
- **MyBerea portlet functionality:** 1:00 – 3:00 AM, Tuesday – Saturday.
- **All of the following services:** 1:30 to 6:30 AM, Every Thursday:
 - MyBerea Portal
 - Network file shares.
 - Server-based applications (Printing, Web Control, etc.)
 - Wired and Wireless network access in all buildings on campus.
 - VPN access.
 - Telephone service (including time clocks.)
 - General Internet access.
 - All cloud-based services (Box, OneDrive etc.)
 - Email (Office365.)