

# SEARCH FOR A MEDICAL PROVIDER AT WWW.ANTHEM.COM

Step 1: go Anthem.com and click on "FIND A DOCTOR"

The screenshot shows the Anthem.com homepage. At the top, there are navigation tabs: Shop For Insurance, Health & Wellness, Resources, and Customer Support. Below these is a large banner for NurseLine. To the right, there is a 'MEMBER LOG IN' section with fields for Username and Password, and a 'LOG IN' button. Below the login section is a 'USEFUL TOOLS' section with four links: FIND A DOCTOR (Dentist, Pharmacy, or Hospital), FIND URGENT CARE, PRESCRIPTION BENEFITS, and CHECK CLAIM STATUS. A red arrow points to the 'FIND A DOCTOR' link with the text 'CLICK HERE'.

Step 2: When searching for a general practice doctor, enter these fields below. Be sure to put the letters BFC in your member ID on your card.

The screenshot shows the 'Find a Doctor' search form on Anthem.com. The form is titled 'Find a Doctor (Dentist, Pharmacy or Hospital)' and 'Encontrar un médico'. It has four main sections: 1. What are you looking for? (Doctors/Medical Professionals is selected), 2. About the Provider (optional) (Name: Search by Name, Specialty: Family/General Practice, Internal Med), 3. Where are you looking (City + State or Zip Code)? (Located within 20 miles of 40403), and 4. What insurance plan would you like to use? (I am a current member and want to search using my plan is selected). Below section 4, there is a field for 'Enter alpha prefix' with 'BFC' entered, and a 'See sample ID card' link. A red arrow points to this field with the text 'ENTER PREFIX HERE'. At the bottom of the form is a 'Search' button, with a red arrow pointing to it and the text 'CLICK SEARCH'.

Anthem makes efforts to ensure that lists of doctors are up to date and accurate. However, doctors do leave the networks from time to time, and these listings do change. To avoid higher fees, we recommend that you confirm your doctor is in network and that the desired service is covered when scheduling your appointment.